STATUS REPORT ON THE REVIEW AND VALIDATION OF DATA GENERATED FROM THE INTERVIEWS CONDUCTED RALATIVE TO THE CRAFTING OF THE MIAA L and D PLAN

Validation Interviews were conducted with the supervisors and/or authorized representatives of the different MIAA work units from July 13 to September 1, 2020. The Validation Interview conducted by the Project to validate with the supervisors and other Consultant aimed (1)different units of the work the development representatives objectives/competency gaps listed in the Individual Development Plans (IDPs) of every employee in each work unit, and (2) to guide the supervisors in identifying other appropriate learning and development interventions, aside from training, which may be used to address the development objectives/competency gaps identified in the IDPs.

The virtual interviews were conducted via Zoom and Messenger, with the following in attendance: (1) Ms. Marie Rose Simon, OIC of the HRDD and 2 members of the HRDD staff, (2) one or two supervisors or other designated representatives of the work unit, and (3) the Project Consultant.

After completion of the Validation Interviews, the Project Consultant reviewed and further validated all data gathered.

The following salient points were noted:

1. Generally, the development objectives and competencies were aligned with the positions occupied by individual employees. For example, the department heads and division managers and other supervisors included leadership competencies such as Leading Change, Managing Performance for Coaching and Results, and Building Collaborative, Inclusive Working Relationships, in their Individual Development Plans (IDPs). The technical personnel, on the other hand, identified competency requirements related to their present functions such as Electronic Systems Maintenance for the Electronics and

Communications Division, Aerodrome Ground Operations Management for Airport Ground Operations Division, Airport Security Operations for Terminals 1- 4 Police Section, Disaster Management for Landside Police Division, Electrical Works for Electrical Division, Defence Tactics for Surveillance Division, Investigation Techniques for Police Intelligence and Investigation Division, Terminal Operations Management for Terminals 1 to 4, and so forth. The supervisors also mentioned soft skills such as writing and speaking effectively, as well as, computer skills.

- 2. As expected, the respective supervisors suggested training as the Learning and Development (L and D) intervention that can address the development objectives and competency gaps.
- 3. The Project Consultant suggested other L and D interventions such as Coaching, Benchmarking, Self-Development, and Academic Courses, among other things that may also be used to address the development objectives. Some work units said that they have done some Benchmarking before and they welcome the opportunity to have it again over the next three years. Some supervisors also expressed their desire to undergo further training on Leadership and Supervision, and undertake academic courses and short-term courses that the MIAA may provide. A few supervisors also mentioned that Training on Values Formation may be useful.
- 4. At the end of every validation interview, the supervisors were asked to identify the Compliance Training that may be needed by their respective staff members. Initially, they were able to identify some training courses that they consider as "Musts" for their staff members. HRDD further suggested that they can discuss with their respective staff their training needs and submit a more thorough listing of Compliance Training, using a template to be prepared by HRDD.
- 5. A template for Compliance Training, a copy of which is hereto attached was sent by HRDD to the different work units. The accomplished Compliance Training Matrix, will be one of the inputs for the preparation of the Three-Year MIAA L and D Plan.

Prepared and submitted by:

J. Quintana

JOSEFINA J. QUINTANA Project Consultant

NOTED:

MARIE ROSE SIMON OIC, HRDD

September 8, 2020

Project Title: Formulation of the 3-Year MIAA Learning and Development Plan (Status Report as of August 7, 2020)

The third step in the Formulation of the MIAA 3-Year Learning and Development Plan is the Conduct of Validation Interviews with the different work units of the MIAA. As of August 6, 2020, the third step is already 50% complete.

The Validation Interview conducted by the HR Consultant aimed (1) to validate with the supervisors and other representatives of the different work units the development objectives/competency gaps listed in the Individual Development Plans (IDPs) of every employee in each work unit, and (2) to guide the supervisors in identifying other appropriate learning and development interventions, aside from training, which may be used to address the development objectives/competency gaps identified in the IDPs.

The virtual interviews were conducted via Messenger, with the following in attendance: (1) Ms. Marie Rose Simon, OIC of the HRDD and 2 members of the HRDD staff, (2) one or two supervisors or other designated representatives of the work unit, and (3) the Project Consultant.

As of August 6, 2020, the following MIAA work units have gone through the Validation Interview:

Date of Interview	MIAA Work Unit	Supervisors and/or Office Representatives
1. July 13, 2020	Accounting Division	Ma. Christina Azarcon and Arminius Baldoza
2. July 14, 2020	Internal Audit Services Office	Nerisa Grefalde
3. July 15, 2020	Design and Planning Division	Angelina Magno
4. July 15, 2020	General Aviation Operations Division	Ronald Celis and Edna Sulmeron
5. July 20, 2020	Legal Office	Arthur Lamban
6. July 21, 2020	Airport Security Inspectorate Office	Janette Sarmiento
7. July 21,2020	Safety Management Systems Office	Noel Butingan
8. July 21, 2020	Business Real Estate Investment and Development Division	Josephine Mosot
9. July 22,2020	Finance Department	Miriam Ilarde
10. July 22, 2020	Budget Division	Freddie Valencia
11. July 23,2020	Cashiering Division	Feliza Dizon
12. July 23,2020	Collection Division	Belinda Estrella
13. July 24, 2020	Administrative Department	Emelvyn Valencia
14. July 24, 2020	Personnel Division	Aurelia Tortona
15. July 24, 2020	General Services Division	Romeo Gulinao
16. July 24, 2020	Human Resource Development	Raymond Lim

	Division	22
17. July 27, 2020	Procurement Division	Benjamin Manalili III
18. July 27, 2020	Property Management Division	Rosemarie Ereneta
19. July 28, 2020	Office of the Senior Assistant General Manager	Rogelio Arzaga
20. July 28, 2020	Terminal Concessions Division	Carlo Marfil
21. July 29, 2020	Medical Division	Maria Theresa Azores
22. July 29, 2020	Emergency Services Department	Simeon Valleser
23. July 30, 2020	Rescue and Firefighting Division	Alvin Manabat
24. August 3, 2020	Civil Works Department	Carmencita Ver
25. August 3, 2020	ID and Pass Control Division	Edelyn Solano
26. August 4, 2020	Airport Operations Department	Imelda Espiritu
27. August 4, 2020	Electro-Mechanical Department	Llewelyn Villamor
28. August 4, 2020	Office of the AGM for Security and Emergency Services	Rogelio Silapan
29. August 4, 2020	Intelligence and Access Management Department	Roque Alcantara
30. August 5, 2020	Buildings Division	Grace Espinas
31. August 5, 2020	Plans and Programs Division	Rodel Tungala
32. August 6, 2020	Intelligence and Investigation Division	Leo Gonzales
33. August 6, 2020	Pavements and Grounds Division	Zenaida Ilagan
34. August 7, 2020	Media Affairs Division	Jenson Nellas
35. August 7, 2020	Public Affairs Department	Ma. Consuelo Bungag
36. August 7, 2020	Public Assistance Division	Gavine Mirador
37. August 7, 2020	Management Information Systems Division	Joel Valenzuela

Prepared and submitted by:

JOSEFINA J. QUINTANA

Learning and Development Consultant

10 August 2020

Hamitana

Certified Correct:

MARIE ROSE SIMON

OIC, HRDD

Project Title: Formulation of the 3-Year MIAA Learning and Development Plan (Status Report as of September 2, 2020)

The third step in the Formulation of the MIAA 3-Year Learning and Development Plan is the Conduct of Validation Interviews with the different work units of the MIAA. As of September 1, 2020, the third step is already 100% complete.

The Validation Interview conducted by the HR Consultant aimed (1) to validate with the supervisors and other representatives of the different work units the development objectives/competency gaps listed in the Individual Development Plans (IDPs) of every employee in each work unit, and (2) to guide the supervisors in identifying other appropriate learning and development interventions, aside from training, which may be used to address the development objectives/competency gaps identified in the IDPs.

The virtual interviews were conducted via Messenger, with the following in attendance: (1) Ms. Marie Rose Simon, OIC of the HRDD and 2 members of the HRDD staff, (2) one or two supervisors or other designated representatives of the work unit, and (3) the Project Consultant.

As of September 1, 2020, the following MIAA work units have gone through the Validation Interview, thus completing the third step of the Project.:

Da	ate of Interview	MIAA Work Unit	Supervisors and/or Office Representatives	Validation Interview Results
1.	August 10, 2020	Systems and Procedures Improvement Division	Cynthia Alviola	 The developmental objectives and competencies are aligned with the positions. Compliance Training to include Training on Quality Assurance, Training on Effective Writing, and Training on How to Benchmark
2.	August 10, 2020	NAIA Terminal 1	Edith Verendia	 The developmental objectives and competencies are aligned with the positions.

			Compliance Training include Terminal Operations Management, Computer Training, and Training on The string Meiting
3. August 11, 2020	Office of the General Manager (staff only)	Gemaine Pormento	The developmental objectives and competencies are aligned with the positions. Compliance Training: Feedbacking Skills and Computer Skills
4. August 11, 2020	Airport Ground Operation Division	Reynaldo Lontoc	 The developmental objectives and competencies are aligned with the positions. Compliance Training include Training for Ramp Controllers, Apron Management, and Wildlife Training
5. August 11, 2020	NAIA Terminal 4	Cecilio Bobila	 The developmental objectives and competencies are aligned with the positions. Compliance Training focused on Training on Public Relations, Stress Management, Anger Management, and Terminal Airport Management The unit also welcomes opportunities for Benchmarking, saying that this is the cornerstone of airport efficiency.
6. August 12, 2020	Police Detection and Reaction Division	Victor de Leon	The developmental objectives and

			competencies are aligned with the positions. Compliance Training: Tactical Training, SWAT Training, K9 Handling Operations Training, Computer Literacy Training, and Coaching for Supervisors
7. August 13, 2020	Electronics and Communications Division	Philip Lerum	 The developmental objectives and competencies are aligned with the positions. Compliance Training: Electronics Systems Maintenance and Security Training
8. August 14, 2020	Mechanical Division	Danilo Gemarino	 The developmental objectives and competencies are aligned with the positions. Suggested Compliance Training: Technical Training on Motor Controls, Refrigeration and Air Conditioning, and Electrical Welding, and Training on Computer-Aided Drawing (CAD)
9. August 14, 2020	NAIA Terminal 3	Dina de Leon	 The developmental objectives and competencies are aligned with the positions. Suggested Compliance Training

			include Stress Management Training, and Managing Terminal Operations Under the New Normal
10. August 17, 2020	Police Investigation and Intelligence Division	Jaime Estrella	 The developmental objectives and competencies are aligned with the positions. Suggested Compliance Training: Training
			on Investigation Techniques and Leadership and Supervisory Training
11. August 17, 2020	Surveillance Division	Joseph Eric Miranda	The developmental objectives and competencies are aligned with the positions.
			Compliance Training include CCTV Operations Training Course and Training on Effective Writing
12. August 18, 2020	Screening Division	Anatalio Salaysay	The developmental objectives and competencies are aligned with the positions.
			Suggested Compliance Training are: Aviation Security Refresher Course, and Refresher Courses on Supervision
13. August 18, 2020	International Cargo Division	Leonardo de la Rosa	The developmental objectives and competencies are aligned with the positions.
			Compliance Training suggested are:

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			Property Management Training, Cargo Warehousing Management, and Leadership and Supervisory Development
14. August 18, 2020	NAIA Terminal 2	Manolo Ereneta	The developmental objectives and competencies are aligned with the positions.
		×	Suggested Compliance Training include Problem Analysis and Decision Analysis for section heads, and Training on Effective Writing and Speaking
15. August 19, 2020	Electrical Division	Edson Andrada	 The developmental objectives and competencies are aligned with the positions. Compliance Training for submission to HRDD, after consultation with the Division Manager.
16. August 19, 2020	Screening and Surveillance Department	Dominador Vergara	 The developmental objectives and competencies are aligned with the positions. Suggested compliance training: Training on Intelligence Information Gathering, and Training on how to Manage Information.

17. August 19, 2020	Office of the APD Manager	William Dolot	•	The developmental objectives are aligned to the positions. Compliance Training focused on Supervisory Training Programs, particularly Coaching and Mentoring for Supervisors.
18. August 19, 2020	Tactical Operations Center, APD Headquarters	William Dolot	•	The developmental objectives are aligned to the positions. Compliance Training focused on Supervisory Training Programs, particularly Coaching and Mentoring for Supervisors.
19. August 20, 2020	Logistics and Finance Center	Gilfredo Dilan	•	The developmental objectives and competencies are aligned with the positions. Suggested training include Training on Inventory of Logistical Requirements and Training on Proper Handling and Safekeeping of Explosives and Ammunitions
20. August 24, 2020	Training Unit, APD HQ	Jimboy Servas	•	Aside from the usual developmental objectives and competencies for Police Officers, it was also suggested that Training on Presentation Skills and Training Documentation be added. Compliance Training for the unit include

9			Training on Aviation Security and Training on Leadership and Supervision, Mentoring and Coaching. for Supervisors
21. August 26, 2020	Airside Police Division	Teotimo Cruz	 The developmental objectives are aligned with the positions Compliance Training include Recurrency Training on Aviation Security and Training on Handling Security Problems During the Pandemic and other Unusual Occurrences
22. August 26, 2020	Quality Control and Inspectorate Office	Demetrio Sison	 The developmental objectives are aligned with the positions Suggested training is Basic Course on Investigative Techniques.
23. August 27, 2020	Landside Police Division	Jack Funtanilla	 The developmental objectives and competencies are aligned with the positions Suggested Compliance Training are: Training on Effective Writing, Speaking and Oral Communication Training, especially on Basic English, Profiling of Documents, and Records Management
24. August 27, 2020	Corporate Management Services Department	Rico Gonzalez	The developmental objectives/

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		3	•	competencies are aligned with the positions. Benchmarking is suggested as an L and D intervention. Suggested training include Training on Business Continuity Plans, Training on Integration to emphasize the importance of being part of a system rather than the fragmented approach.
25. September 1, 2020	Support Section, APD HQ	Nestor Ngoho	•	There were some slight changes done on the developmental objectives and competencies of a few staff members.
			•	Suggested Compliance Training include Training on Writing Effectively, Computer Training, Training on Problem Solving and Decision Making, and additional Training on Leadership for its section chiefs.
26. September 1, 2020	Personnel Records Section, APD HQ	Reynante Datu	•	In addition to the developmental objectives/ competencies required of Airport Police Officers, it was also suggested that some competencies relating to Personnel and Records Management be included. Suggested compliance training

			include Training on Leave Laws, Records Management, and Updates on Human Resource Management
27. September 1, 2020	Business Development and Concessions Management Department	Juan Marcos Reyes	 The developmental objectives and competencies are aligned with the positions. Suggested training programs to further improve office operations are: Training on Technical Writing/Writing Effectively and Additional Know How and Technical Knowledge on Land Registration
28. September 1, 2020	Terminal Police Division	Luis Cometa	 The developmental objectives and competencies are aligned with the positions. Suggested Compliance Training: Language Training, particularly Chinese, Japanese, Korean languages, and Values Formation

Prepared and submitted by:

Hamitana

JOSEFINA J. QUINTANA

Learning and Development Consultant

3 September 2020

Certified Correct:

MARIE ROSE SIMON OIC, HRDD Luli 13

Luli 13

Christina's camera is off



Date: July 13, 2020 Office: Accounting Division

Time: 10:00 a.m.

Attendees: Azarcon, Ma. Christina & Baldoza, Arminius

Time: 11:00 a.m.

Date: July 15, 2020 Office: Design and Planning Division Attendee: Magno, Angelina

Time: 10:00 a.m.







Date: July 15, 2020 Tim Office: General Aviation Operations Division Attendee: Celis, Ronaldo Time: 01:30 p.m.





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Date: July 20, 2020 Office: Legal Office Attendee: Lamban, Arthur

Time: 01:30 p.m.

Date: July 21, 2020 Ti
Office: Airport Security Inspectorate Office
Attendee: Sarmiento, Janette

Time: 10:00 a.m..

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Date: July 21, 2020 Time: 01:30 p.m. Office: Business Real Estate Investment and Dev. Division Attendee: Mosot, Josephine

Date: July 22, 2020 Office: Finance Department Attendee: Ilarde, Miriam

Time: 10:00 a.m.

Office: Safety Management System Office Attendee: Butingan, Noel

Date: July 21, 2020

Time: 11:00 a.m.





Date: July 22, 2020 Office: Budget Division Attendee: Valencia, Freddie

> Date: July 23, 2020 Office: Cashiering Division Attendee: Dizon, Ma. Feliza

Time: 02:30p.m.

Time: 01:30p.m.





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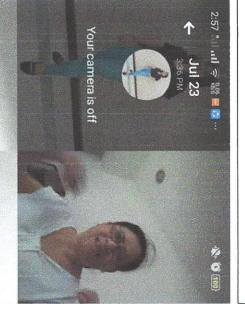
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Date: July 23, 2020 Office: Collection Division Attendee: Estrella, Belinda

Time: 02:30p.m.

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> Date: July 24, 2020 Office: Personnel Division Attendee: Tortona, Aurelia

Date: July 24, 2020

Time: 10:00 a.m.

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Attendee: Valencia, Emelvyn Office: Administrative Department

Time: 11:00 a.m.





Date: July 24, 2020 Office: General Services Division Attendee: Gulinao, Romeo

Time: 01:30 p.m.

Date: July 27, 2020 Office: Procurement Division Attendee: Manalili, Benjamin III 2:59 * ...11 -. (3) Time: 01:30 p.m.

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Date: July 27, 2020 Office: Property Management Division Attendee: Ereñeta, Rosemarie

Time: 02:30 p.m.

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Date: July 28, 2020 Time: 01:30 p.m. Office: Office of the Senior Asst. General Manager Attendee: Arzaga, Rogelio



Date: July 28, 2020 Office: Terminal Concessions Division Attendee: Marfil, Carlo

Time: 02:30 p.m.





Time:

Time: 10:00 a.m.



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Date: July 29, 2020 Time: 01:30-p.m.
Office: Emergency Services Department
Attendees: Alonzo, Ricomar & Velunta, Joyce

Date: August 03, 2020 Office: Civil Works Department Attendee: Ver, Carmencita

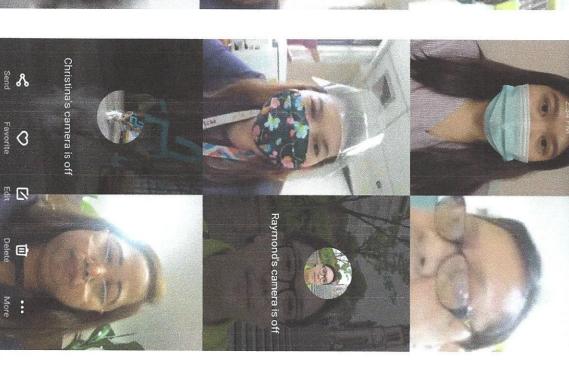
Date: July 30, 2020
Office: Rescue and Firefighting Division

Time: 01:30 p.m.

Attendee: Manabat, Alvin

Time: 01:30p.m.





Attendee: Solano, Edelyn Date: August 03, 2020
Office: ID and Pass Control Division

Time: 02:30p.m.

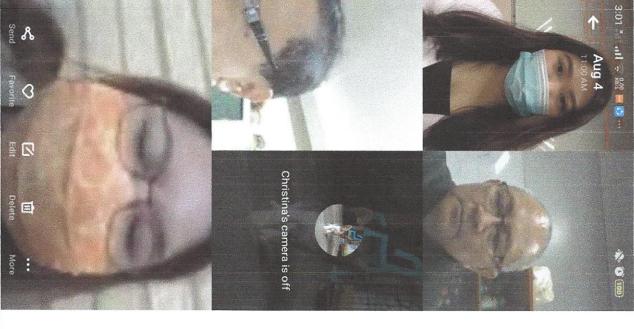
Date: August 04, 2020 Office: Airport Operations Department Attendee: Espiritu, Imelda

Time: 10:00 A.M. Date:



Date: August 04, 2020 Office: Electro-Mechanical Department Attendee: Villamor, Lllewellyn

Time: 11:00 A.M. al Department



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Date: August 04, 2020 Time: 01:30 p.m.
Office: Office of the AGM for Security and Emergency Srvcs
Attendee: Sibbaluca, Elsie



Date: August 04, 2020 Time: 02:30 p.m Office: Intelligence and Access Management Department Attendee: Alcantara, Roque Sen A Favorite Christina's camera is off Delle Time: 02:30 p.m. Gunusa owth

> Date: August 05, 2020 Office: Buildings Division Attendee: Espinas, Gracia

Time: 11:00a.m.

Office: Plans and Programs Division Attendee: Tungala, Rodel

Date: August 05, 2020

Time: 02:30 p.m.





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Date: August 06, 2020 Time: 01:30 p.m. Office: Intelligence and Investigation Division

Attendee: Gonzales, Leo

Time: 02:30 p.m.

Date: August 07, 2020 Office: Media Affairs Division

Time: 10:00a.m.

Attendee: Nellas, Jenson





Date: August 07, 2020
Office: Public Affairs Department
Attendee: Bungag, Consuelo

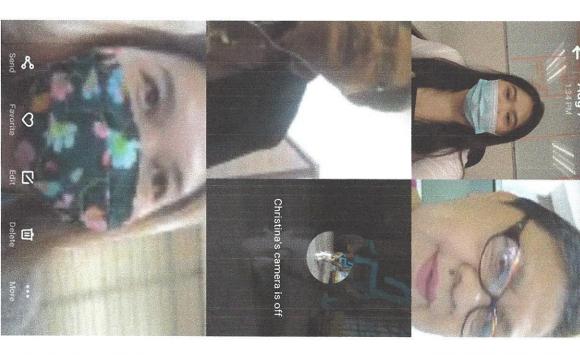
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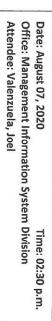
Date: August 07, 2020 Office: Public Assistance Division Attendee: Mirador, Gavine

Time: 01:30 p.m.

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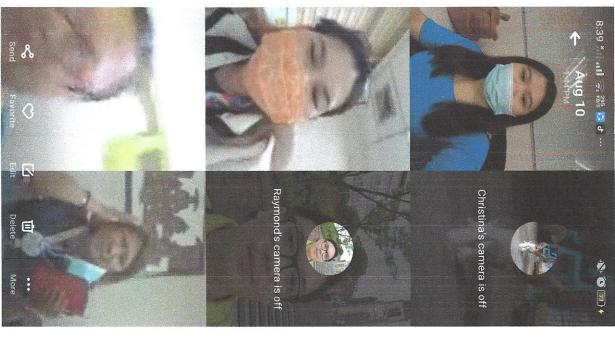


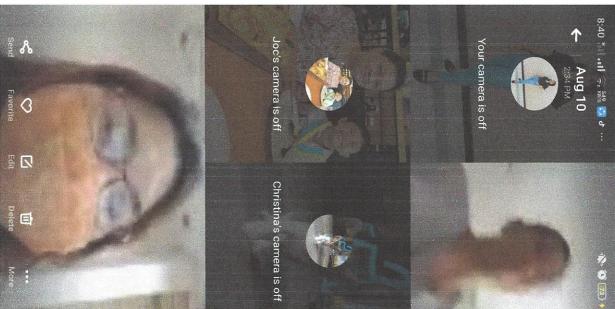


Office: Systems and Procedure Improvement Division Date: August 10, 2020 Attendee: Alviola, Cynthia Time: 01:30 p.m.

Date: August 10, 2020 Office: NAIA Terminal 1 Attendee: Verendia, Edith

Time: 02:30 p.m.







Date: August 11, 2020
Office: Office of the General Manager



Date: August 11, 2020
Office: Airport Ground Operations and Safety Division
Attendee: Lontoc, Reynaldo

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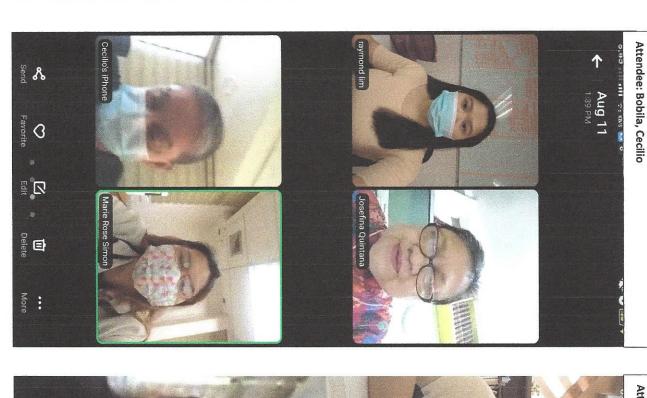
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Date: August 12, 2020 Time: 10:00 a.m.
Office: Police Detection and Reaction Division
Attendee: De Leon, Victor

Date: August 11, 2020 Office: NAIA Terminal 4

Time: 01:30 p.m.

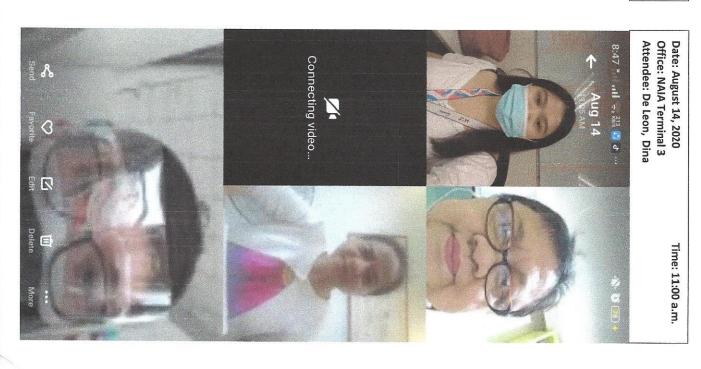


Office: Electronics and Communiactions Division

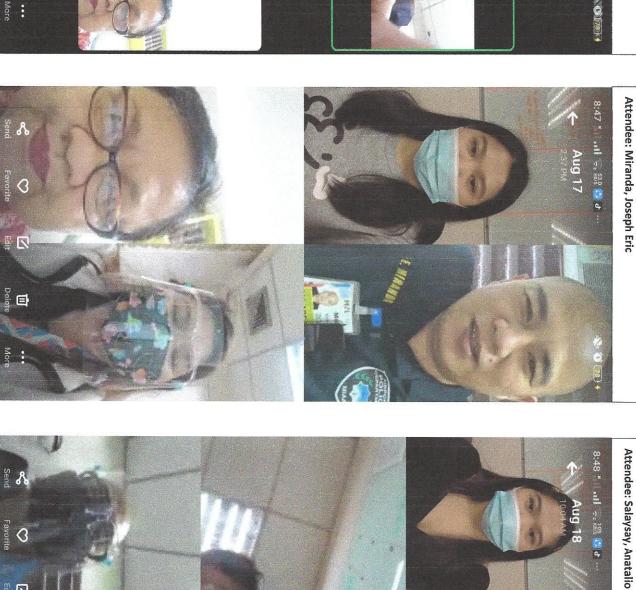
Date: August 13, 2020

Time: 01:30 pm.









Date: August 17, 2020 Office: Surveillance Division

Time: 02:30 p.m.

Date: August 18, 2020 Office: Screening Division

Time: 10:00 a.m.



Date: August 18, 2020 Time: 11:00 a.m. Office: International Cargo Operations Division Attendee: Dela Rosa, Leonardo

Date: August 18, 2020

Time: 02:30 p.m.

Office: NAIA Terminal 2





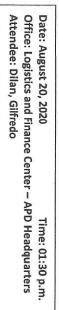


2020 Time: 10:00 a.m. Division



Office: Screening and Surveillance Department Date: August 19, 2020 Attendee: Vergara, Dominador 8:49 * 温息 〇 & 3 Delete Time: 11:00 a.m.





Date: August 19, 2020 Time: 01:30 p.m
Office: Office of the APD Manager & Tactical Operations

Time: 01:30 p.m.







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Josefina Quintana

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Time: 01:30 p.m.

Date: August 25, 2020
Office: Airside Police Division Attendee: Cruz, Teotimo

Time: 11:00 a.m.



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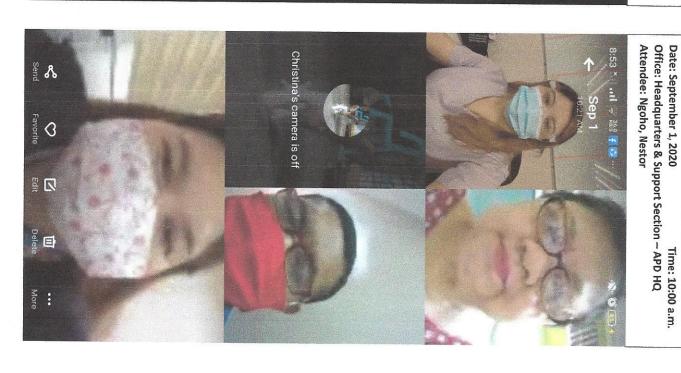
Office: Landside Police Division Attendee: Funtanilla, Jack

Date: August 27, 2020

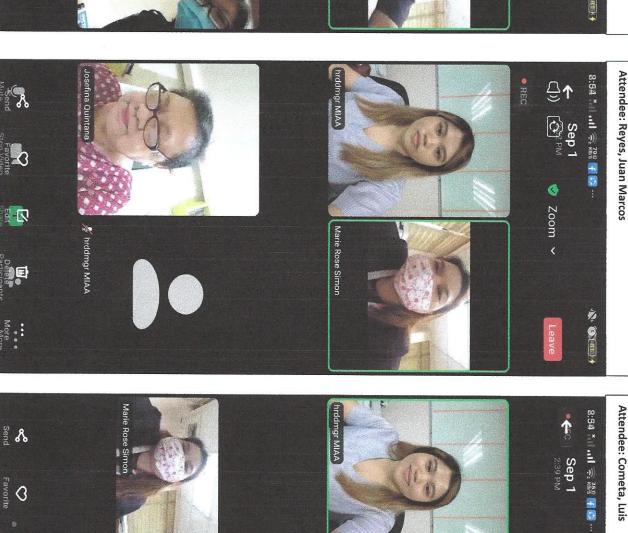
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Time: 10:00 a.m.







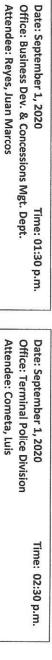


Josefina Quintana

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N. C. C.