



NOV 21 2018

SAMUEL G. DAGPIN JR.

Chairman

Governance Commission for GOCCs
2/F Citibank Centre, Citibank Plaza,
Paseo de Roxas Cor. Villar St.,
Makati City

Dear Chairman Dagpin :

This is with reference to your letter dated 18 June 2018 regarding the submission of the Quarterly Monitoring Report pursuant to Item 5 of the GCG Memorandum Circular No. 2017-02.

In this regard, we respectfully provide you our compliance to accomplish the 3rd Quarter Monitoring Report.

We trust that you will find the documents in order.

Thank you.

Yours truly,


EDDIE V. MONREAL
General Manager *Ed*



MCA04603RC

MANILA INTERNATIONAL AIRPORT AUTHORITY
MONITORING REPORT OF PERFORMANCE TARGETS for CY 2018

Measure		Baseline		2018						
		2017		1st Quarter		2nd Quarter		3rd Quarter		4th Quarter
Description	Formula	Weight	Rating System	Actual	Target	Actual	Target	Actual	Target	Actual
				Actual	Target	Actual	Target	Actual	Target	Actual
SO1. Enhance NAA's Role in Facilitating Tourism, Mobilization of Human Capital, and the Transfer of Raw Materials and Finished Goods										
SM 1	Volume of Flights (International & Domestic)	number of passengers	10.0%	258,421	65,822	131,643	131,580	195,791	-	271,223
SM 2	Volume of Passenger (International & Domestic)	passengers	10.0%	39,564,972	10,874,663	21,749,326	23,063,289	33,685,943	-	44,665,698
SM 3	Volume of Cargo (International & Domestic)		10.0%	630,166	176,595	176,276	348,543	544,717	-	695,965
Subtotal			30%							
SO2. Enhance Passenger Comfort and Convenience										
SM 4 Improvement of Terminal Building and Facilities										
A.) No. of Approved Projects to be Implemented										
A1	Construction of Family/ Common CR at the Old Arrival Curb Side at T1	No. of Approved Projects Implemented /	10%	Actual / Target x	n/a	n/a	n/a	Preparation of Documents	Preparation of Documents	Preparation of Documents
A2	Renovation of Priority CR No. 102 and 202 at ICT	Approved Projects	10%	Actual / Target x	n/a	n/a	n/a	Preparation of Documents	Preparation of Documents	Preparation of Documents
CUSTOMERS AND STAKEHOLDERS										
A1	Construction of Family/ Common CR at the Old Arrival Curb Side at T1	No. of Approved Projects	10%	Actual / Target x	n/a	n/a	n/a	Preparation of Documents	Preparation of Documents	Preparation of Documents
A2	Renovation of Priority CR No. 102 and 202 at ICT	Approved Projects	10%	Actual / Target x	n/a	n/a	n/a	Preparation of Documents	Preparation of Documents	Preparation of Documents
Implementation of 10 Approved Projects										

		Measure				Baseline							
Description	Formula	Weight	Rating System	2016	2017	1st Quarter		2nd Quarter		3rd Quarter		4th Quarter	
						Target	Actual	Target	Actual	Target	Actual	Target	Actual
A3 Renovation of Day Room / Exclusion Room at T3						Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents
A4 Rehabilitation of Arrival of Greeters and Parking Area at T1						Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents
A5 35 Units of Diaper Changing Table at all Terminals						Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents
A6 Upgrade of Paging System at T3						Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents
A7 Replacement and upgrading of Chillers 4,5 & 6 T2						Approval of bidding documents	Approval of bidding documents	Approval of bidding documents & technical evaluation	Bidding & technical process resulted to failed bidding	Revisions of bidding documents & approval of the bids and awards committee	Revisions of bidding documents & approval of the bids and awards committee	Revisions of bidding documents & approval of the bids and awards committee	Revisions of bidding documents & approval of the bids and awards committee
A8 Repair of Remaining Deteriorated Waterproofing at NALA T3 Rooftop						Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents	Preparation of Documents of Documents
A9 Repair of Deteriorated Joint Sealant of Curtain Walls and Windows at V-roof Headhouse, NALA T3						Preparation & approval of Project documents	Preparation & approval of Project documents	Preparation & approval of Project documents	Preparation & approval of Project documents	Preparation & approval of Project documents	Preparation & approval of Project documents	Preparation & approval of Project documents	Preparation & approval of Project documents
A10 Improvement of VIP Room at NALA T4						Preparation & approval of Project documents	Preparation & approval of Project documents	Preparation & approval of Project documents	Preparation & approval of Project documents	Preparation & approval of Project documents	Preparation & approval of Project documents	Preparation & approval of Project documents	Preparation & approval of Project documents

Measure	Description	Formula	Weight	Rating System	Baseline			2018								
					2016	2017	1st Quarter		2nd Quarter		Revised Full Year Target					
							Target	Actual	Target	Actual						
B.) No. of Awarded Projects to be Completed	B1	Replacement of Existing Conventional Lighting to LED at T3	No. of Awarded Projects / Completed	7%	Actual / Target x	n/a	n/a	100%	Completed	-	-	-	-	100%	Completed	
	B2	Installation of 2 Vertical Turbine Pumps for Centralized Air Conditioning at T1	No. of Awarded Projects / Completed	7%	Actual / Target x	n/a	n/a	100%	Completed	-	-	-	-	100%	Completed	
	B3	Replacement of Defective Variable Frequency Drive (VFD) of Carrier Chiller at T1	No. of Awarded Projects / Completed	7%	Actual / Target x	n/a	n/a	100%	Completed	-	-	-	-	100%	Completed	
	B4	Replacement and Upgrading of Nine (9) Units Passenger Boarding Bridges Including Lay-out of New Power Feeder Line Cable at NATA T-1	No. of Awarded Projects / Completed	7%	Actual / Target x	n/a	n/a	100%	Completed	Implementation of the project (83% installation completed)	Continuous implementation of the project	-	-	-	100%	Completed
	B5	Installation of Metal Ceiling (including Electrical Works) at T1	No. of Awarded Projects / Completed	7%	Actual / Target x	n/a	n/a	100%	Completed	100% of the implemented project finished earlier than expected	100% of the implemented project	-	-	-	100%	Completed
	B6	Upgrading of Baggage Conveyor No. 4 and 5 in to 4 units Carousel at T2	No. of Awarded Projects / Completed	7%	Actual / Target x	n/a	n/a	100%	Completed	100% of the implemented project	100% of the implemented project	-	-	-	100%	Completed
	B7	Replacement of Primary Air Handling Unit at T3	No. of Awarded Projects / Completed	7%	Actual / Target x	n/a	n/a	100%	Completed	100% of the implemented project	100% of the implemented project	-	-	-	100%	Completed
	Completed 7 Awarded Projects															

Measure	Description	Formula	Weight	Rating System	2018			
					Baseline		2017	
					2016		2015	
1st Quarter		2nd Quarter		3rd Quarter		4th Quarter		
Actual	Target	Actual	Target	Actual	Target	Actual	Target	
		Full Year		Revised				
SM 8	ISO Certification 9001:2015	Actual	5%	Internal Audit: 10% Quality Process Certification: 10% Mgt. Review Report: 10% External Audit: 20%				
	ISO 9001:2015 Certified			Certification issued Sept. 11, 2018				
SM 9	Improvement of Airside Facilities	No. of New Facilities	3%	Actual / Target X n/a	n/a			
	(Repair and Overlay of RFT at Runway 06/24 Civil and Electrical works)	Total no. of Installed / New Facilities or Equipment		Target: 32.23% Actual: 47.55%	Target: 87.34%			
SM 10	Percentage of Incidents Responded to within the ICAO Standard	A. Aircraft – 3 min. B. Security related – 10 min. C. Medical – 8 min.	100%	Responded to within the ICAO Standard	Responded to within the ICAO Standard	Responded to within the ICAO Standard	Responded to within the ICAO Standard	Responded to within the ICAO Standard
	Aircraft – 3 min. Security related – 10 min. Medical – 8 min.			Standard Time: Aircraft – 3 min. Security related – 10 min. Medical – 8 min.	Standard Time: Aircraft – 3 min. Security related – 10 min. Medical – 8 min.	Standard Time: Aircraft – 3 min. Security related – 10 min. Medical – 8 min.	Standard Time: Aircraft – 3 min. Security related – 10 min. Medical – 8 min.	Standard Time: Aircraft – 3 min. Security related – 10 min. Medical – 8 min.
SO5. Ensure Operational Efficiency in Accordance with Internationally Acceptable Standards								
SO6. Ensure Passenger Safety and Security								
Subtotal								
11%								

INTERNAL PROCESSES

Measure	Description	Formula	Weight	Rating System	2018				
					Baseline	1st Quarter	2nd Quarter	3rd Quarter	
SM 11	Percentage of Employees Meeting the Required Competencies: a. Board – Approved Model Competency Model	Actual	5.0%	a. 2.5%	a. The MIAA a. Board - MIAA CBS was approved with Board Resolution April 2, 2018 per Resolution No. 2018-017 Completed 100%	-	a. 100% completed	a. Board – Approved Competency Model Completed	
									b. 2.5%
Subtotal	5%								
TOTAL					100%				

Cecilio A. Bobila
 ATTY. CECILIO A. BOBILA
 AGM for Airport Development and Corporate Affairs

[Signature]

11/16/18
 Date

Approved by:
[Signature]
 EPIDIE V. MONREAL
 General Manager

Date

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