



JUL 29 2019

MR. SAMUEL G. DAGPIN JR.
Chairman
Governance Commission for GOCCs
3/F Citibank Centre, Citibank Plaza,
Paseo de Roxas Cor. Villar St.,
Makati City

Dear Chairman Dagpin :

This refers to MIAA's submission of its Quarterly Monitoring Report, as mandated by the GCG Memorandum Circular No. 2017-02 dated 30 June 2017.

We respectfully submit to you our accomplished 2nd Quarter Monitoring Report for CY 2019.

We trust that you will find the documents in order.

Thank you.

Yours truly,

A handwritten signature in blue ink, appearing to read 'E. Monreal', is written over a blue circular stamp.

EDDIE V. MONREAL
General Manager



MCAO-BEJ59U

MANILA INTERNATIONAL AIRPORT AUTHORITY
MONITORING REPORT OF PERFORMANCE TARGETS for CY 2019

OBJECTIVE / MEASURE	Formula	Weight	Rating System	BASELINE				2019								
				2017		2018		1st Quarter		2nd Quarter		Revised Full Year Target	3rd Quarter		4th Quarter	
				Actual	Target	Actual	Target	Target	Actual	Target	Actual		Target	Actual	Target	
SO1. Maximized International and Domestic Market Share and Dominance in Tourism and Commercial Trade																
SM 1	Flight Volume (International & Domestic)	10.0%	Actual / Target X Weight	258,366	293,981	74,164	133,460	152,833	198,474	-	262,546	-	-	-		
SM 2	Passenger Volume (International & Domestic)	10.0%		42,022,484	45,251,506	11,688,836	24,024,779	24,527,855	35,086,637	-	46,902,015	-	-	-		
SM 3	Cargo Volume (International & Domestic)	10.0%		662,256	738,697	170,971	310,693	342,021	481,388	-	691,487	-	-	-		
Subtotal				30%												
SO2. Enhance Passenger Comfort and Convenience																
Implement of Terminal Building and Facilities																
SM 4	A. Implemented Approved Projects	Number of Approved Projects Implemented / Number of Approved Projects	10% Actual / Target x weight	100% Completion of: a. Canopy Extension at T3 Departure Curbside b. Purchase of 586 Units of 4 seater for NAIA Terminals	Implemented 10 Approved Projects											
A1	Consultancy for Expansion of NAIA T4					Preparation & Approval of documents	On-hold Pending resolution of issues	Approval of bidding documents & bidding process	On hold (due to unsolicited proposal of the consortium)	-	10 Projects Awarded					
A2	Rehabilitation of NAIA Passenger Boarding Bridge 109 to 120 at T3					Preparation & Approval of documents	Approval of TOR / Plans and other pertinent Documents	Approval of bidding documents & bidding process	For preparation of comparison of brand new vs. replacement	-	Project Awarded					
A3	Replacement of Departure Baggage Handling System at T2 (collecting conveyor to build up only)					Preparation & Approval of documents	10% Preparation of TOR and BOQ	Approval of bidding documents & bidding process	On-going Preparation of TOR	-	Project Awarded					
A4	Upgrading of Air Handling Units at Arrival and Departure Areas at T2					Preparation & Approval of documents	Change in design.	Approval of bidding documents & bidding process	Approved BAC Pre-Procurement	-	Project Awarded					
A5	Replacement of 2 Chillers and Accessories at T3					Preparation & Approval of documents	50% Preparation of TOR and BOQ	Approval of bidding documents & bidding process	Approved BAC Pre-Procurement	-	Project Awarded					
CUSTOMERS AND STAKEHOLDERS																

COMPONENT		BASELINE			2019											
		2017	2018	Rating System	Formula	Weight	1st Quarter		2nd Quarter		Revised Full Year Target	3rd Quarter		4th Quarter		
OBJECTIVE / MEASURE							Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
A6	Replacement of Passenger 1 & Passenger 2 Elevators at T1						Preparation & Approval of documents	Preparation & Approval of documents	Approval of bidding documents & bidding process	For BAC Pre-Procurement			Technical evaluation & award of contract			Project Awarded
A7	Supply & Installation of Inverter Split Type Airconditioning Units at NAIA T1						Preparation & Approval of documents	For realignment of funds	Preparation & Approval of documents	On-going Preparation of TOR			Approval of bidding documents & bidding process			Project Awarded
A8	Installation of Condenser and Chilled Water Pump at T3						Preparation & Approval of documents	Preparation & Approval of documents	Approval of bidding documents & bidding process	Incorporated with the project 2 chillers at T3			Technical evaluation & award of contract			Project Awarded
A9	Replacement of Chiller No. 1 at NAIA T1						Preparation & Approval of documents	Preparation of Documents	Approval of bidding documents & bidding process	Budget is re-aligned to other priority Mechanical Projects			Technical evaluation & award of contract			Project Awarded
A10	Replacement and upgrading Chillers 4,5 & 6 at T2						Technical evaluation & post qualifications	Approved by the MIAA Board	Post Qualifications & Award of the project	Project Awarded			Technical evaluation & award of contract			Project Awarded
B.	Completed Awarded Projects															5 Awarded Projects Completed
B1	Renovation of Day Room / Exclusion Room at T3						20% accomplishment	15% Project documents completed for approval.	27.5% accomplishment	Pre-procurement will be on July 9, 2019			55% accomplishment			100% Project Completed
B2	Upgrading of Paging System at T3						Approved Contract / Notice of Award Feb 22, 2019	Start of project implementation 5% accomplishment	On going implementation 84.82%	100% Completed			On going Implementation 90%			100% Project Completed
B3	Re-waterproofing of Roofdeck and Fixed Bridges at T3						For approval of Project documents	For approval of Project documents	20% Award of Contract	For bidding on Aug. 8, 2019			50% accomplishment			100% Project Completed

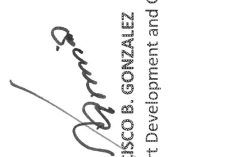
COMPONENT			BASELINE				2019									
OBJECTIVE / MEASURE	Formula	Weight	Rating System	2017		2018		1st Quarter		2nd Quarter		3rd Quarter		4th Quarter		
				Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	
SO6. Ensure Operational Efficiency in Accordance with Internationally Acceptable Standards																
SM 9	ISO Certification	Actual Accomplishment	5%	All or Nothing	ISO 9001:2015 Certified	ISO 9001:2015 Certified	IAQ Report Writing Workshop and Re-Certification to ISO 9001:2008	Conduct of IQA	Service Level Agreement (SLA) Audit of T1 to T4 (with 13 Agencies)	Service Excellence Standards (SES) of/for T1 to T4 on going (Safety & Security, Information, Finance & Admin blocs) Completed	Continuous conduct of IQA	Completed Internal Quality Audit (IQA) of T1 to T4 (Engr. Blocs, Operations blocs, Top Mngt. & Corp group)	Management Review & 1st Surveillance Audit	Revised Full Year Target	-	-
SM 10	Improvement of Airside Facilities	Actual Accomplishment	3%	Actual / Target x Weight	a. 100% Pavement markings Repainted b. 100% Completion of the installation of Stop bar at Runway	Installation of RET at Runway 06/24 (Civil & Electrical Project)	a. 100% Pavement markings Repainted b. 100% Completion of the installation of Stop bar at Runway	18.75% Accomplished Phase 1	46.09% accomplished Phase 1	37.5% accomplished Phase 1	60.27% Accomplished Phase 1	56.25% accomplished Phase 1	a.) 75% Completion of Phase 1: Repair and Upgrading of Taxiway Charlie	b.) 100% Completion of Repair and Overlay of Runway 06/24	100% Completed	100% Completed
	b. 100% Completion of Repair and Overlay of Runway 06/24	Actual Accomplishment	b. 1.5%					75% accomplishment	100% Completed on Feb. 26, 2019	100% Completed	100% Completed	100% Completed	100% Completed	100% Completed	100% Completed	100% Completed

COMPONENT		BASELINE			2019								
		2017	2018	Rating System	1st Quarter		2nd Quarter		Revised Full Year Target	3rd Quarter		4th Quarter	
OBJECTIVE / MEASURE	Formula	Weight	Actual / Target x Weight	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
SM 11	Enhanced Responsiveness to Emergencies in the Runway a. Enter into a Memorandum of Agreement (MOA) with a third party on the Use / Provision of Equipment Required in Case of Emergency	2%	Actual / Target x Weight a. 1%	n/a	n/a	Have an agreement with a 3rd party for the use / provision of Equipment for Emergency cases	An Agreement to this effect was executed with Royal Cargo dated 18 January 2019	Continuous implementation of MOA	Continuous implementation of MOA	Continuous implementation of MOA		a. Enter into a Memorandum of Agreement (MOA) with a third party on the Use / Provision of Equipment Required in Case of Emergency	
	b. Establishing of Business Continuity Plan (BCP) and Irregular Operations (IROPS) Policy.		b. 1%	n/a	n/a	1. Close coordination with GA Operators regarding their concerns within the General Aviation Areas. 2. To request painting of GENAV markings to comply with CAAP audit findings. 3. To utilize all available personnel to cover up manpower shortage.	1. Coordinated with GA Operators regarding their concerns within the General Aviation Areas. 2. Requested painting of GENAV markings to comply with CAAP audit findings. 3. Utilized all available personnel to cover up manpower shortage.	1. Utilizing all resources to solve issues/problems at the General Aviation and Aircraft Movement Areas. 2. Implementing agreed solutions	1. Utilized resources and coordinated with concerned offices to solve problems at the GAA and AMA. 2. Requested resurfacing of taxiway 5.7 and painting of "c" mark signage at taxiway G10. 3. Requested painting of safety line at South GAA. 4. Status report (pavement repairs at the back of BPT Bay 9, 6, 7, 5, 3, 322, arrow 3 Bay 4, 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13 extension, arrow Bay 4, 5, 6, 7, 8, 9, 10, 11, 12, 13 extension) and -FOB issues (request hauling of uncollected garbage along GAA & GAA2, pick-up "bypass" at South taxiway, request fabrication of FOD traps, additional traps, backlogs of traps to be deployed at GAA).	1. Determining and clarifying strategic and operational problems by consulting with appropriate personnel and concerned offices. 2. Identifying critical functions and outlining procedures to provide solutions for occurred incidents/accidents at the GAA and AMA. 3. Collecting information/data pertaining to issues and presenting results that can be easily understood.	1. Establishing of Business Continuity Plan (BCP) and Irregular Operations (IROPS) Policy.		
	Subtotal	13%											

OBJECTIVE / MEASURE	Formula	Weight	Rating System	BASELINE		2019								
				2017	2018	1st Quarter		2nd Quarter		Revised Full Year Target	3rd Quarter		4th Quarter	
				Actual / Target x Weight	Actual / Target	Target	Actual	Target	Actual	Target	Actual	Target	Actual	
S07. Strengthen Workforce Competencies														
SM 12 Percentage of Employees Meeting the Required Competencies:	Actual Accomplishment	5.0%	Actual / Target x Weight	Actual / Target x Weight	Actual / Target x Weight	Actual / Target x Weight	Actual / Target x Weight	Actual / Target x Weight	Actual / Target x Weight	Actual / Target x Weight	Actual / Target x Weight	Actual / Target x Weight	Actual / Target x Weight	
TOTAL														
100%														

LEARNING AND GROWTH

Submitted by:

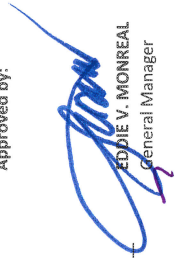

ENRICO FRANCISCO B. GONZALEZ
 AGM for Airport Development and Corporate Affairs

Recommending Approval by:


RAUL V. AUSTRIA
 OIC- Office of the Senior Assistant General Manager

26 July 2019
 Date

Approved by:


EDDIE V. MONREAL
 General Manager

JUL 29 2019
 Date