

Performance Measures				Baseline			Target	
Description	Formula	Weight	Data Provider <i>If applicable</i>	2010	2011	2012	2013	2014
MFO 1 : PASSENGER COMFORT AND CONVENIENCE								
QUALITY								
Integration of international passenger service charge with airline tickets	100% International passenger service charge integrated to airline tickets	14%	N/A	-	-	-	50%	100%
	<i>Final Negotiations, Board Approval, MOA signing (Airlines & Banks)</i>	3.5%	N/A	-	-	-		June 2014
	<i>System Configuration & Application for IATA Code & Operational/Logistical Readiness</i>	3.5%	N/A	-	-	-		Sept. 2014
	<i>Publication/Info Campaign</i>	3.5%	N/A	-	-	-		Sept. 2014
	<i>Integration</i>	3.5%	N/A	-	-	-		Oct. 2014
QUANTITY								
Improvement of Passenger Terminal Facilities	Actual Accomplishment / Committed Accomplishment] * 100%	10%	N/A	-	-	-	70%	100%
	<i>Replacement of Weighing and Feeder Conveyor at T1</i>	2.5%	N/A	-	-	-	30%	100%
	<i>Replacement of Check-in Counters and Upgrading of Ceiling and Walls at T1</i>	2.5%	N/A	-	-	-	66%	100%
	<i>Supply and Installation of Additional Escalators at T2</i>	2.5%	N/A	-	-	-	30%	100%
	<i>Repair and Re-waterproofing of T2 Main Roof</i>	2.5%	N/A	-	-	-	65%	100%

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Improvement of Aircraft Movement Areas	Actual Accomplishment / Committed Accomplishment] * 100%	10%	N/A	-	-	-	20%	100%
	Construction of Taxiway November Extension	10%	N/A	-	-	-	20%	20%
TIMELINESS								
Operational Readiness of Airport Facilities in T3	Number of Operational Airport Facilities / Total Number of Airport Facilities	12%	N/A	-	-	-	-	-
	Rehabilitation and Upgrading of Baggage Handling System at T3	6%	N/A	-	-	19 / 22	19 / 22 BHS System ready for semi-automatic use 40%	22 / 22
	Rehabilitation and Upgrading of Boarding Bridges at T3	6%	N/A	-	-	51 / 60	51 / 60 Spareparts delivered 60%	60 / 60

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Airline / public service announcements	Airline / public service announcement within 2 to 3 minutes from receipt of notice	4%	MIAA Terminal Operations	-	-	3 mins.	3 mins	3 mins
Subtotal of Weights:		50%						
MFO 2 : SAFETY, SECURITY AND ENFORCEMENT								
QUALITY								
Upgrading of Passenger Terminals Facilities	Actual Accomplishment / Committed Accomplishment] * 100%	14%	N/A	-	-	-	77%	100%
	Architectural Upgrading of Parapet Walls, Eaves and Elevated Roadway at T1	7%	N/A	-	-	-	41%	100%
	Repair & Re-waterproofing of T2 Main Roof	7%	N/A	-	-	-	65%	100%
QUANTITY								
Enhancement of Security Screening / Access Control System	Actual Accomplishment / Committed Accomplishment] * 100%	18%	TSA/OTS	-	-	-	82%	100%
	Commissioning of 24 Units Baggage X-ray	6%	N/A	-	-	-	30%	100%
	Secondary Fence along Runway 06/24 and T3 Apron	6%	N/A	-	-	-	80%	100%

(Handwritten blue circles and a signature are present below the table.)

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	Study of airport fees and charges (Inchon International Airport Inc.) Evaluation and validation of the study						Study of airport fees and charges submitted to MIAA thru DOTC	N/A
MIAA Computerization Project	Procurement of the following systems: Approval of TOR – 20% Award of Contract – 10% Implementation/Completion (Infra) and Delivery/Installation & Commissioning – 70%	-	N/A	-	-	-	20%	80%
	Financial Management Information System (FMIS)	-	-	-	-	-	-	Solution requirement analysis Solution customization / development Solution deployment
	Airport Operations Database (AODB)							
	Integration of Personnel Information System (PIS)							
	Airport Business Intelligence Solution (ABIS)							
Expanded Coverage of ISO Certification 9001:2008	Inclusion of other processes for ISO Certification 9001:2008 - ID & Pass Control Dept. <ul style="list-style-type: none"> Intelligence & Investigation Div. ID & Pass Control Div. 	-	-	T2 & t3 ISO Certified 9001.2008	Sustained T1, T2 & T3 Certification	T1, T2, & T3 Re-Certified T4 Certification	-	N/A

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	- Concession Mgmt. Div. <ul style="list-style-type: none"> • Accreditation of Transport Services 	-	-	T2 & T3 ISO Certified 9001:2008	Sustained T1, T2 & T3 Certification	T1, T2, & T3 Re-Certified T4 Certification	-	N/A
Guarantee a responsive and enabling organizational structure	Filled-up positions under the RATPLAN	N/A	N/A	Deliberation of various offices	Deliberation of various offices	MIAA RATPLAN was approved by MIAA Board & submitted to DOTC for endorsement to GCG	-	Filling-up of 65% of approved positions under the RATPLAN
QUANTITY								
Increase in MIAA's Gross Revenues	MIAA Gross Revenues	4%	N/A	7.90 B	8.65 B	8.28 B	8.55 B	8.82 B
<i>Subtotal of Weights:</i>		4%						
TOTAL OF WEIGHTS:		100%						

Attested by:


HON. RAINIER B. BUTALID
 Commissioner, GCG


HON. JOSE ANGEL A. HONRADO
 General Manager, MIAA


HON. JOSE PERPETUO M. LOTILLA
 Alternate Chairman, MIAA

08 October 2013

Performance Measures				Baseline			Target	
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	Purchase of 2 Units Airport Rescue Firefighting Vehicle and 1 Unit Rapid Intervention Vehicle	6%	N/A	-	-	-	75%	100%
TIMELINESS								
Maximum of x minutes response time by Airport Police for non-aircraft emergencies	Zero incidence of more than x minutes. response time	3%	N/A	-	-	10 mins	10 mins	10 mins
Maximum of x minutes response time for aircraft emergencies within the Aircraft Movement Area per ICAO standard	Zero incidence of more than x minutes response time	4%	N/A	-	-	3 mins	3 mins	3 mins
Maximum of x minutes response time by Airport Police for bomb threats	Zero incidence of more than x minutes. response time	4%	N/A	-	-	10 mins	10 mins	10 mins
Maximum response time of x minutes for sick call / medical emergencies	Zero incidence of more than x minutes. response time	3%	N/A	-	-	8 mins	8 mins	8 mins
Subtotal of Weights:		46%						
GENERAL ADMINISTRATIVE SUPPORT SERVICES								
QUALITY								
Shift from aeronautical to non-aeronautical revenue ratio	Efficiency in Budget Utilization (Actual/Budgeted Operating Expenses)	-					Less than or equal to 1	Less than or equal to 1
	Ratio of aeronautical to non-aeronautical revenues	-	N/A	62 / 38	62 / 38	68 / 32	68 / 32	67 / 33